

## HARDIN COUNTY JUDGE Wayne McDaniel

March 1, 2021

## **TO:** All Persons Registered in the SETROC COVID-19 Vaccination Portal

As we continue to provide appointments for 1<sup>st</sup> dosages of the COVID-19 vaccine to those who are registered in the SETROC system, we are asking everyone who has received their 1<sup>st</sup> dose of the vaccine to please delete their profile from the system. You can do this by logging into your profile, scroll down to the bottom, and click on the 'Delete Account' link. This is how you can stop receiving communications from the portal. \*If you registered multiple times, you will need to do this for each profile. This will also aid us in determining how many people are still waiting.

If you have not yet received your 1<sup>st</sup> COVID-19 shot, please login to your profile in the SETROC portal and schedule your appointment at one of our available upcoming clinics. You can do this by clicking here: <u>SETROC Vaccination Portal - Login</u>

Forgot your password? Just click on the link that says 'Forgot your password?'. Then, follow the instructions to reset it, and login using the new password to either schedule your appointment or delete your account(s). At times of high traffic on the site, you may be placed in a waiting room queue, but the wait time is typically only a few minutes. This is done the keep the site and data secure. I apologize for the inconvenience.

If you need assistance, please contact our Call Center at (409) 550-2536, Option 4, Monday through Friday, between 8AM - 5PM. They can assist you with scheduling or deleting your profile(s). The Call Center will be closed Tuesday, March 2<sup>nd</sup>, in observance of Texas Independence Day.

Thank you for using the SETROC system to register yourself for the COVID-19 vaccine. I hope you are safe and well, and I appreciate the opportunity to serve you!

Sincerely, Wayne McDaniel